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April 28, 2021

VIA ELECTRONIC FILING

The Honorable Jocelyn G. Boyd
Chief Clerk/Executive Director
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, SC 29210

Re: Act No. 17 of 2021 (H.B. 3770) - A Joint Resolution to Authorize the Use of Federal Funds Disbursed to the State Pursuant to the Federal "Consolidated Appropriations Act, 2021" for the Emergency Rental Assistance Program; to Create the South Carolina Emergency Rental Assistance Program and to Provide the Manner in Which the Funds Must Be Distributed; to Provide That Certain Colleges and Universities May Contract with Private Parties to Provide Services Related to Certain Federal Employment Tax Credits; and to Provide That the South Carolina State Housing Financing and Development Authority Shall Take Certain Actions to Ensure That Eligible Households and Landlords are Aware of the Program
Docket Number: ND-2021-6-A

Dear Ms. Boyd:

On April 16, 2021, South Carolina Governor Henry McMaster signed Act No. 17, which authorizes the use of federal funds disbursed to the state for the South Carolina Emergency Rental Assistance Program (the "Program"). The Program is intended to assist eligible households that are unable to pay rent, utilities, and other expenses incurred related to housing as a result of the Covid-19 pandemic. Act No. 17 also creates a South Carolina Emergency Rental Assistance Program Advisory Panel (the "Panel"), which consists of six members, including one representative from a utility provider, to be appointed by the Public Service Commission of South Carolina ("Commission"). The purpose of the Panel is to review and monitor the implementation and evaluation of the Program and funding.

Duke Energy Carolinas, LLC and Duke Energy Progress, LLC (collectively, the "Companies") are writing to respectfully request that the Commission appoint Nancy Loehr to serve as the Panel's representative from a utility provider. Ms. Loehr has over thirty years of experience in customer service and community development roles and currently serves as the

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Companies' Managing Director of Customer Experience Strategy. Presently, Ms. Loehr leads the Companies' strategy to support vulnerable customers, focusing on measuring and improving programs and services to better assist these customers. Ms. Loehr has advocated for customers throughout her career and founded the Companies' first Consumer Affairs organization and first customer giving program, the Energy Neighbor Fund. Ms. Loehr also maintains close relationships with the National Energy and Utility Affordability Coalition and the National Energy Assistance Directors' Association, organizations which focus on federal funding advocacy and the promotion of efficiency and effectiveness of utility customer relief programs.

As the Panel's utility representative, Ms. Loehr would have access to the Companies' other subject matter experts and knowledge base, which will serve as a beneficial advantage in this role. The Companies' subject matter experts are in a unique position, having worked on these issues across jurisdictions, in a number of other states. The Companies' subject matter experts will be able to leverage their experience and apply best practices gleaned from other jurisdictions as this important work continues in South Carolina. Additionally, Ms. Loehr has been actively working for months on Covid-19 relief programs to distribute federal, state, and non-profit dollars to agencies and entities assisting customers. In the course of that work, she has developed a unique view on facilitating and expediting how to get funds to customers, or to benefit customers, in an effective and efficient manner.

Because of Ms. Loehr's unique qualifications and access to the Companies' subject matter experts, the Companies believe that South Carolina's utility customers would be well served should the Commission appoint Ms. Loehr as the utility representative for the Panel.

Sincerely,

A handwritten signature in blue ink that reads "Katie M. Brown". The signature is written in a cursive, flowing style.

Katie M. Brown

cc: Parties of record